

FY21 - Functional Effectiveness - CTO

Functional Effectiveness - CTO

Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
1	2	3	4	5	6	7	8	9	10

Description

The Functional Effectiveness indicator for the HQ CTO scorecard is made up of four other NPA Indicators, Program Deployment % Schedule, Scanning Visibility, Informed Delivery Sign-ups % Plan and DPS Performance. Each of those indicators is calculated to a final cell and combined as shown below.

Measurement Period

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

Data Source and Calculation

Source	–	See individual Indicator Information pages to see the source for each part The Functional Effectiveness - CTO indicator is calculated from the final cells of the four parts as noted: Program Deployment % Schedule - 40% Scanning Visibility - 30% Informed Delivery Sign-ups % Plan - 10% DPS Performance - 20%
Business Rule	–	The final cell is calculated for each of the parts, multiplied by the percentages above, added together and rounded to a whole number. Final achieved Cell for: Program Deployment % Schedule - 4 x 40% = 1.60 + Scanning Visibility - 7 x 30% = 2.10 + Informed Delivery Sign-ups % Plan - 5 x 10% = 0.50 + DPS Performance - 3 x 20% = 0.60 4.80 (Rounds to Cell 5)
Example	–	
Decimal Precision	–	0 Decimals

Data Validation

See individual Indicator Information pages to learn how to validate each of the parts of the Functional Effectiveness - CTO indicator within their various source systems.

Applicable Positions / Units, Measurement Depth and Weight:

Scorecard Name	Depth	Weight	Total Weight Towards Composite
HQ CTO	Nation	100.0%	30.0%