

# FY21 - DPS Performance

## DPS Performance

## Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
95.50	96.04	96.58	97.12	97.66	98.13	98.59	99.06	99.52	99.99

## Description

The Delivery Point Sequence (DPS) Performance indicator compares delivery point sequence volume to total carrier route and delivery point sequence letter volume.

*DPS Performance is one portion (10%) of the Functional Effectiveness - Processing and Maintenance indicator as well as one portion (20%) of the Functional Effectiveness - HQ CTO indicator.*

## Measurement Period -

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

## Data Source and Calculation

- Source** – **EDW/CIS/SHARED REPORTS/WEBMODS/AUTOMECH/AUTOMECHREPORT**
- Indicator Value** – DPS Performance
- Business Rule** –  $\text{DPS Performance} = (\text{DPS Volume} / (\text{Carrier Route Volume} + \text{DPS Letter Volume})) * 100$
- Decimal Precision** – Two Decimals

## Data Validation

[Link to FY2021 Data:](#)

[Link to SPLY report :](#)

## Applicable Positions / Units, Measurement Depth and Weight:

Scorecard Name	Depth	Weight	Total Weight Towards Composite
Region Processing and Maintenance	Region	10.0%	3.0%
Division Processing and Maintenance	Division	10.0%	3.0%
Plant	LF	10.0%	3.0%
HQ CTO	Nation	20.0%	6.0%