FY24 - Cycle Time

Cycle Ti	<u>Cycle Time</u> <u>Targets and Thresholds</u>								<u>sholds</u>
1	2	3	4	5	6	7	8	9	10
48.00	43.00	38.00	33.00	28.00	25.00	22.00	19.00	16.00	13.00

Description

The Transportation Cycle Time indicator for STC scorecards is comprised of average time from trip arrival scan to final unload scan completion.

Measurement Period

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

Data Source and Calculation

Source – Surface Visibility: Cycle Time Report encompassing trip arrival scan to final unload scan of last container of mail.

Indicator Value

The Transportation Cycle Time - Plant STC indicator is measured by calculating timeframe from actual arrival scan at

STC to unload trip completion.

Business Rule Cycle Time calculated by taking the average time it takes to unload inbound trips from trip arrival scan to final

container unload on said trip

Decimal Precision – Two Decimals

Data Validation

STC Report Card - Cycle Time Details | Sheet - Qlik Sense (usps.gov)

For individual STC monthly score, select STC and month. For overal score, select all STCs and specific month

Applicable Positions / Units, Measurement Depth and Weight:

Scorecard Name	Depth	FE Weight	Total Weight Towards Composite
Plant STC	LF	20.0%	10.0%