



NATIONAL ASSOCIATION OF POSTAL SUPERVISORS

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October 8, 2024

Board Memo 149-2024: Latest Update on Hurricane Helene

Executive Board,

NAPS headquarters received the latest update from the USPS regarding Hurricane Helene. The information provided below is as of today, October 8th.

Please share this information with your membership.

Thank you and be safe.
NAPS Headquarters



USPS Executive Briefing

October 08, 2024

North Carolina

10/08/24 12:00pm Update (**Updates in BOLD**)

Area: Atlantic

District: North Carolina



Asheville SDC Recovery



Situation: Hurricane/TS Helene continuing impacts; All employees are accounted for. One (1) facility known to be a total loss, twenty (20) facilities with flooding, **twenty-four (24)** facilities without power, and sixteen (16) employee homes were reported as lost or severely damaged.

People: Helena

- All employees accounted for.
- Employee availability concerns.
- Curfews in place for Henderson, Heywood, Transylvania, and Ashville counties.
- District sent additional EAS support to the 287 zone.
- Recovery team members deployed to the NC District.
- Currently 17 public shelters open.
 - 28 volunteer employees signed up for customer support (COAs).

Property:

- Significant power outages throughout the state. Flooded and impassable roads in the western part of the state.
 - **121,418 (-8%)** power outages reported in North Carolina. Estimates for restoration to some areas in the 287 zone exceeds 3 weeks.
 - Facilities without power: **twenty-four (24)**.
 - Facilities on generator power: seven (7).
 - Facilities without internet: **forty-five (45)**.
- Significant road closures in the 278/288 zones.
- Natural Gas and water are off to several facilities due to extended power outages.
 - Pallets of Water and Meals Ready to Eat are staged at the Ashville S&DC by Field Maintenance to be distributed as needed.
 - Weekly trailers of water have been scheduled; will be delivered to the Asheville SDC 28810
- Twenty-one (21) Offices have activated their COOP.
- Eighteen (18) Mobile Retail Units (MRU) requested: **Eight (8)** Offices operating in an MRU. **Ten (10) MRUs Enroute, ETA 10/8/24.**
 - **4 Additional MRUs scheduled to arrive in Asheville mid-day, will deploy on arrival.**
- Total Loss Facilities: One (1).
 - Micaville (PO box office) 28755: Facility was destroyed by the flood, just the foundation remains.
 - FAT: Total Loss
 - COOP (Confirmed / Active): Burnsville 28741, MRU Enroute
- Facilities with known flooding, twenty (20) *Problem numbers pending except where noted.*
 - Alexander 28701: Flooded with a few inches of water and mud. Problem number 3666248
 - COOP (Confirmed / Active): Weaverville 28787 (4.8 miles) MRU Confirmed Active.
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested
 - Barnardsville 28709: Water and mud damage inside the facility. Problem number 3666218
 - COOP (Confirmed / Active): Delivering out of Weaverville 28787. Large MRU in place.
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested
 - Bat Cave 28710: Severe flooding and damage. Potential loss. (MRU enroute, to the Edneyville 28727 parking lot)
 - COOP (Confirmed / Active): Hendersonville 28739 (16.5 miles)
 - Cedar Mountain 28718: Reported as minimal flooding. Can't access facility. Problem number 3666296
 - COOP (Confirmed / Active): Pisgah Forest 28768 (13.2 miles) MRU Active.
 - FAT: Requested: **The facility was determined NOT safe to occupy for USPS operations at this time.**
 - Chimney Rock 28720 (bridge is gone, can't access)
 - COOP (Confirmed / Active): Lake Lure 28746 (1.9 miles)(No MRU due to access.)

- Creston 28615: Facility flooded. A foot of mud inside the facility. Problem number 3666277
 - COOP (Confirmed / Active): West Jefferson 28694. (15.3 miles) MRU Enroute
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested
 - Cleaning Contractors are on site
- Edneyville 28727: Flooded with a few inches. Problem: 3666489
 - COOP (Confirmed / Active): Hendersonville 28739 (9.3 miles) MRU Enroute
 - FAT/FRAC with possible structural analysis as required by storm damage
- Fleetwood RMPO 28626: Facility flooded.
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested Problem number 3666243
 - COOP (Confirmed / Active): Todd 28684 (8.8 miles) MRU Enroute
- Gerton 28735: Flood damage. Problem: 3667830
 - FAT: **Building is safe to enter for cleanup and repairs only by trained personnel with proper protective equipment.**
 - COOP (Confirmed / Active): Fairview 28730 (16.1 miles) MRU Enroute
- Green Mountain 28740: Facility flooded. Problem: 3666985
 - COOP (Confirmed / Active): Burnsville 28741 (9.5 miles) (MRU can't be delivered due to road conditions)
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested
- Hot Springs 28743: about 6 inches mud flooded into facility. Problem number 3666613 (photo provided)
 - COOP (In Process): Weaverville 28787 (26.8 miles) / MRU Confirmed Active
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested.
- Lansing: 28643 Facility severely flooded; water was 10 feet deep. Problem number 366242
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested
 - COOP (Confirmed / Active): Warrensville 28693 (3.7 miles) MRU enroute
- Lineville 28646: 3 feet of water reported inside. Problem numbers 3666151
 - COOP (Confirmed / Active): MRU in place, requesting a storage container due to volume.
 - FAT: Requested; Awaiting Results
- Marshall 28753: Severe flooding. Can't assess until Tuesday at the earliest. Problem number 3666225 (photo provided)
 - COOP (Confirmed / Active): Weaverville 28787 (12 miles) / MRU Active
 - FAT: Requested: No Access
- Montreat 28757: Water damage in the facility. Lot covered in mud. Problem number 3666573
 - COOP (Confirmed / Active): Ridgecrest 28779 (4.6 miles) MRU Enroute
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested
- Newland 28657: Water damage. Problem: 3666067
 - COOP (In process) as a HUB to Morganton 28655, delivery will COOP through 3 RMPOs in the delivery zone due to distance. **MRU Active.**
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested
- Penland 28765: Water Damage. Problem: 3667384
 - COOP (Confirmed / Active): Spruce Pine 28777 (6.4 miles). No MRU due to space constraints.
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested.
- Plumtree 28664: Facility flooded. Problem number 3666158
 - COOP (Confirmed / Active): Minneapolis 28652 (5.7 miles)
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested

- Rosman 28772: Storm damage and water intrusion at the facility. Problem number 3666299
 - COOP: Lake Toxaway 28747. (8.2 miles) MRU Confirmed Active
 - FAT: Not Safe to Occupy; Emergency Cleanup/Hazard Abatement Requested
- Swannanoa 28778: Severe flooding. Potential 6 feet of water. Problem: 3666299
 - COOP (Confirmed / Active): Delivery out of Asheville Grace 28804; Retail to Oteen 28805. (12.5 miles). MRU Confirmed active.
 - FAT: **The facility is not safe for mail operations. Problem: 3666225**
 - Seven (7) postal vehicles destroyed in the flood.
 - Replacement vehicles ~ all 7 received.
- Other property issues:
- Employee property damage (reported): Twenty-one 21 homes and 11 POVs impacted.
 - 21 homes were flooded or damaged.
 - 9 homes total loss.
 - 11 Personally owned vehicle damaged or lost.
- One-hundred twenty-five (125) storm related Facilities maintenance calls.

Product:

3 Digit Zip	286	287	288	Totals
Total Offices	111	102	5	218
Offices Open for Retail	105	87	3	195
Offices Closed for Retail	6	15	0	21
% Offices Closed	5%	15%	0%	10%
Total Street Deliveries	298,491	285,640	75,858	659,989
Deliveries Made (today's projections)	296,689	263,447	73,895	634,031
Deliveries Not Made (today's projections)	1,802	22,193	1,963	25,958
% Deliveries not made projection	1%	8%	3%	4%
Five Day Forecast Deliveries Not Made	1,500	20,000	1,900	
Number of PO Boxes	28,006	40,856	1,296	70,158
Number of PO Boxes unable to deliver	1,290	452	0	1,742
% of PO Boxes impacted	5%	1%	0%	2%
Total Retail Sites	111	102	2	215
Retail taking cash only	16	26	2	44
% Retail taking cash only	14%	25%	100%	20%
Offices with no Electricity	10	14	0	24
Offices on Generator Power	0	7	0	7
Offices with no Internet	16	26	0	42
Offices with Cellular Router	0	0	0	0
Forecast of Amazon volume per ARGUS	4,480	22,087	1,441	28,008

Collection Boxes Missed - 68	
Inside Closed Facilities	19
Damage/Missing	1
Missing Internet	48

- Twenty-one (21) facilities closed; All impacted delivery zones are attempting delivery where safe to do so
 - Non-Delivery projections for 10/8/24
 - **Delivery: 25,958**
 - PO Box: 1,742
- **Election Mail Clearance (Ballots)**
 - **3 Ballots not deliverable due to infrastructure out of 286.**
- Forecast of Amazon Volume of affected offices
 - 286 – 4,480
 - 287 – 22,087
 - 288 – 1,441 (Asheville City Only)
- Collection Boxes missing: two (2)
 - Micaville 28755: one (1)
 - Marshall 28753: one (1)
- Linville 28646 (PO box only) new sort plan is in place to expedite delivery.
- Available SSI checks arrived, separated, and sent to all units for delivery and/or available for customer pick up.

Communication:

- HQ Leadership
- Area Leadership
- District Leadership
- Division and Logistics Leadership
- Union and Management Associations
- National Preparedness
- Facilities
- PANS
- USPIS
- Field Maintenance Office
- Local and National Media
- Employee Emergency Hotline Updated
- Cell phone towers are down in Western NC causing communication issues.
 - 5 satellite phones have been distributed
- Hurricane & Flood Affected Facility Guides, Flooding and Power Outage Checklists sent.
- Civil Unrest & Facility Lockdown Checklist provided.
- Supply Management Emergency Response Team index provided to District.
 - Can be used to procure water, MREs, port-o-johns, bulk fuel, small generators etc.
- Postal Emergency Relief Fund and EAP resources are being communicated.

- Daily Road conditions updates & Merchant (fuel) Availability Reports
- FCC Reports that 784 Cellular sites are out in Western NC. 9/30/2024
- Industry Alert(s) updated
- Forty (40) additional laptops and additional tablets have been requested for distribution.
 - Thirty (30) iPad Tablets have arrived at the district office 10/6.
- Twenty (20) Cellular Broad Band Routers have been requested to restore digital communications for impacted offices.
- Emergency Operations Center is active at the NC District Office

Next Steps:

- Next Update Tuesday 10.8.2024, 7:00pm
- Continuing communication between HQ, Area and District Leadership
- Not accepting drop-shipments at this time to allow for more stabilization

USPS Executive Briefing

October 08, 2024

Southern Area

10/08/24 12:00pm Update (**Updates in BOLD**)

Area: Southern

District: FL1, FL2, GA, SC, and TN



Hurricane Forecast



SPECIAL NOTE: We will transition FL1 and FL2 report outs to the Hurricane Milton SitRep starting this afternoon.

SITUATION:

- Morning report out of Retail and Delivery operations

PEOPLE:

- No further updates at this time

PROPERTY: *[any changes are **bold** and in brackets]*

- GA:
 - Four (4) **[-1]** offices remain without power with three (3) **[-1]** running on generators.
 - Nineteen (19) **[+6]** offices remain without internet.
- SC:
 - All offices have had power restored.
 - Three (3) **[-0]** offices remain without internet..
- **PRODUCT:**
 - Product numbers are final from Monday's delivery.

- FL1:
 - 326 is back to normal operations

District	FL 1	FL 1	FL 1
3 Digit Zip	326	320	323
Total Offices	36	39	33
Offices Open for Retail	35	38	32
Offices Closed for Retail	1	1	1
% Offices Closed	2.78%	2.56%	3.03%
Total Street Deliveries	161316	321962	189237
Deliveries Made Monday	161316	321962	189237
Deliveries not made Monday	0	0	0
% Deliveries not made	0.00%	0.00%	0.00%
Number of PO Boxes	15010	36661	31011
Number of PO Boxes unable to deliver Monday	0	0	0
% of PO Boxes impacted	0.00%	0.00%	0.00%
Total Retail Sites	36	39	33
Retail taking cash only	0	0	0
% Retail taking cash only	0.00%	0.00%	0.00%
Offices with no Electricity	0	0	0
Offices on Generator Power	0	0	0
Offices with no Internet	1	0	0
Offices with Cellular Router	0	0	0
Forcast of Amazon volume per ARGUS	6411	14088	6681



• FL2:

District	FL 2				
3 Digit Zip	335	337	339	342	346
Total Offices	34	20	28	33	24
Offices Open for Retail	33	17	27	31	23
Offices Closed for Retail	1	3	1	2	1
% Offices Closed	2.94%	15.00%	3.57%	6.06%	4.17%
Total Street Deliveries	387542	446393	497995	511070	358726
Deliveries Made Monday	387542	444993	497995	505444	358726
Deliveries not made Monday	0	1400	0	5626	0
% Deliveries not made	0.00%	0.31%	0.00%	1.10%	0.00%
Number of PO Boxes	19748	12497	15775	17161	11707
Number of PO Boxes unable to deliver Monday	936	1392	2216	1261	269
% of PO Boxes impacted	4.74%	11.14%	14.05%	7.35%	2.30%
Total Retail Sites	33	21	26	30	22
Retail taking cash only	0	0	0	0	0
% Retail taking cash only	0.00%	0.00%	0.00%	0.00%	0.00%
Offices with no Electricity	0	0	0	0	0
Offices on Generator Power	0	0	0	0	0
Offices with no Internet	0	0	0	0	0
Offices with Cellular Router	0	0	0	0	0
Forecast of Amazon volume per ARGUS	9862	9463	8826	12418	8138

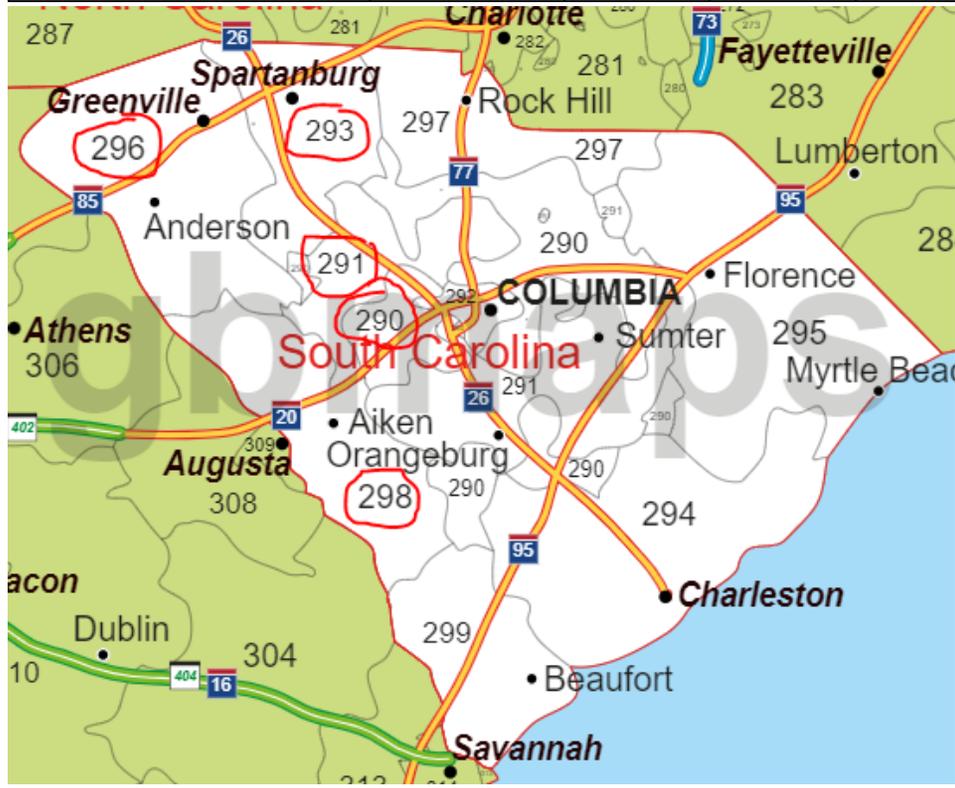
• GA:

District	GEO	GEO	GEO	GEO	GEO
3 Digit Zip	304	308	309	315	316
Total Offices	45	22	6	37	27
Offices Open for Retail	45	22	4	37	27
Offices Closed for Retail	0	0	2	0	0
% Offices Closed	0.00%	0.00%	33.33%	0.00%	0.00%
Total Street Deliveries	77559	83770	100891	150507	73254
Deliveries Made Monday	76059	81270	98991	150307	72429
Deliveries not made Monday	1500	2500	1900	200	825
% Deliveries not made	1.93%	2.98%	1.88%	0.13%	1.13%
Number of PO Boxes	26488	14394	9088	25595	15188
Number of PO Boxes unable to deliver Monday	0	0	0	0	218
% of PO Boxes impacted	0.00%	0.00%	0.00%	0.00%	1.44%
Total Retail Sites	45	22	6	37	27
Retail taking cash only	2	0	1	4	9
% Retail taking cash only	4.44%	0.00%	16.67%	10.81%	33.33%
Offices with no Electricity	1	0	0	2	1
Offices on Generator Power	0	0	0	1	2
Offices with no Internet	2	2	1	4	10
Offices with Cellular Router	0	0	0	0	0
Forecast of Amazon volume per ARGUS	3653	1552	2083	29946	10222



- SC:

District	SC	SC	SC	SC	SC
3 Digit Zip	293	296	298	290	291
Total Offices	26	43	35	51	47
Offices Open for Retail	16	34	25	51	47
Offices Closed for Retail	5	3	10	0	0
% Offices Closed	19.23%	6.98%	28.57%	0.00%	0.00%
Total Street Deliveries	10964	27712	89843	28234	28423
Deliveries Made Monday	10791	27189	89683	29234	28423
Deliveries not made Monday	103	175	160	0	0
% Deliveries not made	0.94%	0.63%	0.18%	0.00%	0.00%
Number of PO Boxes	33266	52590	8874	4328	3733
Number of PO Boxes unable to deliver Monday	0	0	0	0	0
% of PO Boxes impacted	0.00%	0.00%	0.00%	0.00%	0.00%
Total Retail Sites	26	43	35	51	47
Retail taking cash only	1	2	6	1	0
% Retail taking cash only	3.85%	4.65%	17.14%	1.96%	0.00%
Offices with no Electricity	0	0	0	0	0
Offices on Generator Power	2	2	0	0	0
Offices with no Internet	0	2	0	1	0
Offices with Cellular Router	0	0	0	0	0
Forecast of Amazon volume per ARGUS	21517	35879	16772	19426	15348



- **TN:**
 - 378 is back to normal operations.

District	TN	TN
3 Digit Zip	376	377
Total Offices	33	45
Offices Open for Retail	32	43
Offices Closed for Retail	1	1
% Offices Closed	3.03%	2.22%
Total Street Deliveries	179393	99581
Deliveries Made Monday	178774	99481
Deliveries not made Monday	628	10
% Deliveries not made	0.35%	0.01%
Number of PO Boxes	6156	5378
Number of PO Boxes unable to deliver Monday	0	0
% of PO Boxes impacted	0.00%	0.00%
Total Retail Sites	33	44
Retail taking cash only	0	0
% Retail taking cash only	0.00%	0.00%
Offices with no Electricity	0	0
Offices on Generator Power	0	0
Offices with no Internet	0	0
Offices with Cellular Router	1	0
Forcast of Amazon volume per ARGUS	3710	15199



COMMUNICATIONS:

- District EMTs
- Area EMT
- National Preparedness

Next Update: Tuesday, 10/8/24, 7:00pm