

FY21 - Competitive Composite

CC - National & Retail and Delivery

Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
88.72	89.22	89.72	90.22	90.72	91.31	91.90	92.49	93.08	93.67

CC - Processing and Logistics

Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
78.41	79.15	79.89	80.62	81.36	82.15	82.94	83.73	84.52	85.31

Description

Competitive Composite Rate (all packages except for those classes included in the Market Dominant Composite) will be measured using a composite score of all classes, shapes and service standards. To accomplish this, performance scores will be calculated by (the total all on-time pieces for all classes, shape and services standards) divided by (the total pieces in measurement for all classes, shape and services standards) - no weighting is applied.

Measurement Period -

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

Data Source and Calculation

Source	–	EDW - Product Performance Reporting
Indicator Value	–	Rate = % On-Time
Business Rule	–	Rate = NPA_Candidate_On_Time_Pieces / NPA_Candidate_Pieces ×100
Decimal Precision	–	Two Decimals

Data Validation

EDW: Product Performance Reporting -->Shared Reports --> Shared User Folder --> Headquarters --> NPA Prompted Reports --> "Report Under Development"

Applicable Positions / Units, Measurement Depth and Weight:

Scorecard Name	Depth	Weight	Total Weight Towards Composite
Area Retail Delivery and Marketing	Area	7.0%	7.0%
District Retail Delivery and Marketing	District	7.0%	7.0%
MPOO	District	7.0%	7.0%
Post Office 22 or above	District	7.0%	7.0%
Post Office 21-20	District	7.0%	7.0%
Post Office 18 or below	District	7.0%	7.0%
Stations or Branch (MCS/SCS) - PCES & 26	District	7.0%	7.0%
Region Logistics	Region	7.0%	7.0%
Region Processing and Maintenance	Region	7.0%	7.0%
Division Logistics	Division	7.0%	7.0%
Division Processing and Maintenance	Division	7.0%	7.0%
ISC	Nation	7.0%	7.0%
REC	Nation	7.0%	7.0%
Plant	Division	7.0%	7.0%
HQ CCBSO	Nation	7.0%	7.0%
HQ CCMO	Nation	7.0%	7.0%
HQ CFO	Nation	7.0%	7.0%
HQ CHRO	Nation	7.0%	7.0%
HQ CIO	Nation	7.0%	7.0%
HQ CTO	Nation	7.0%	7.0%
HQ GC	Nation	7.0%	7.0%