

FY21 - Office 365 Deployment % Plan

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Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
-25.00	-18.75	-12.50	-6.25	0.00	9.06	18.13	27.19	36.25	45.31

Description

This performance indicator measures the number of the 193,000 Outlook users registered in eAccess currently on version Exchange 2013 and migrating to Office365. This indicator is a percentage measurement of the YTD count of migrated Exchange 2013 mailboxes to Office365 compared to the FY21 target.

Office 365 Deployment % Plan is one portion (20%) of the HQ CIO Functional Effectiveness indicator.

Measurement Period -

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

Data Source and Calculation

Source – O365 Exchange Admin Center

Indicator Value – The total number of YTD migrated mailboxes is divided by the YTD goal. This provides the variance % to goal.

Business Rule –
$$\frac{\text{YTD migrated mailboxes to O365}}{\text{YTD planned migrated mailboxes to O365} - 1}$$

Decimal Precision – Two Decimals

Data Validation

The data is housed in the Exchange Online System. A report is run and results exported to identify all of the users that have been migrated each month. The report runs the last business day of each week, following the final migration batch for that week. The report can be run on an as needed basis as well. The report of raw data is uploaded to the Teams CIO Strategy, NPA Functional Goal for CIO, Evidence for Scores folder. In addition, the O365 Heat Map monthly report is uploaded to the Teams CIO Strategy, NPA Functional Goal for CIO, Evidence for Scores folder for reference.

Applicable Positions / Units, Measurement Depth and Weight:

Scorecard Name	Depth	Weight	Total Weight Towards Composite
HQ CIO	Nation	20.0%	6.0%