

FY21 - CBP ISC Intercept

CBP ISC Intercept

Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
85.65	87.99	90.33	92.66	95.00	95.60	96.20	96.80	97.40	98.00

Description

Custom Border Patrol (CBP) ISC Intercept will be measured by taking the CBP hold requests that can be acted on by the ISCs (are neither In-Transit nor Late Holds) and determining the percentage that are handed over to customs for examination. Customs handover is acknowledged by any of the following scans: USPIIS Possession Scan(CBPMAN P1 Code), CBP Release (ITEMRICS/ITEMOCLG), Item Seized (ITEMSZDI), Item Destroyed (ITEMDSTI), Formal Entry (ITEMFRMI), Internal Action (ITEMINTI), Return to Sender (ITEMRTNI), Item Forwarded to Fish and Wildlife (ITEMFWWI), Item Forwarded to Food and Drug (ITEMFWFI), Item Forwarded to USDA (ITEMFWAI) or Item Forwarded to Other Govt Agency (ITEMFWGI). This metric is calculated by ISC (including HNL, JEC, and N/A), by origin country, and by product (Express, Parcels, Tracked Packets, and Untracked Packets).

CBP ISC Intercept is one portion (50%) of the Functional Effectiveness - ISC indicator.

Measurement Period -

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

Data Source and Calculation

Source – EMCDB, GBS data in EDW

Indicator Value – Successful hold percentage (by product, origin country and ISC)

Business Rule – (Count of CBP Hold request with Customs Handover Scans)/(Count of actionable CBP Hold Requests)*100

Decimal Precision – Two decimals

Data Validation

Qlik dashboard provides CBP hold performance detail

<https://qlikpostal.usps.gov/sense/app/4aec8582-b43c-496e-aa09-7e8b8bd1c402/overview>

Select Multi-Month Summaries, then use filter to select month, ISC, etc. to display CBP hold % for desired period

Applicable Positions / Units, Measurement Depth and Weight:

Scorecard Name	Depth	Weight	Total Weight Towards Composite
ISC	LF	50.0%	15.0%