

# FY21 - Functional Effectiveness - Processing and Maintenance

## FE - Processing and Maintenance

## Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
1	2	3	4	5	6	7	8	9	10

### Description

The Functional Effectiveness indicator for Processing and Maintenance scorecards is made up of four other NPA Indicators, Mail Processing Variance (MPV) Improvement, Machine at Risk Index, Overtime Hours % Plan and DPS % SPLY. Each of those indicators is calculated to a final cell and combined as shown below

### Measurement Period

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

### Data Source and Calculation

Source	–	See individual Indicator Information pages to see the source for each part The Functional Effectiveness - Processing and Maintenance indicator is calculated from the final cells of the four parts as noted:				
Business Rule	–	Mail Processing Variance (MPV) Improvement - 40%				
	–	Machine at Risk Index - 40%				
	–	Overtime Hours % Plan - 10%				
		DPS % SPLY - 10%				
		The final cell is calculated for each of the parts, multiplied by the percentages above, added together and rounded to a whole number.				
		Final achieved Cell for:				
Example	–	Mail Processing Variance (MPV) Improvement - 9	x 40%	3.60	+	
	–	Machine at Risk Index - 3	x 40%	= 1.20	+	=
		Overtime Hours % Plan - 6	x 10%	0.60	+	
		DPS % SPLY - 1	x 10%	0.10		5.50
						(Rounds to Cell 6)
Decimal Precision	–	0 Decimals				

### Data Validation

See individual Indicator Information pages to learn how to validate each of the parts of the Functional Effectiveness - Logistics indicator within their various source systems.

### Applicable Positions / Units, Measurement Depth and Weight:

Scorecard Name	Depth	Weight	Total Weight Towards Composite
Region Processing and Maintenance	Region	100.0%	30.0%
Division Processing and Maintenance	Division	100.0%	30.0%
Plant	LF	100.0%	30.0%