

FY21 - Trips on Time

Trips on Time

Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
75.79	78.71	81.63	84.55	87.48	89.37	91.26	93.15	95.05	96.94

Description

The Trips On-Time indicator is a measurement of the rate of Actual Departures to Scheduled Departures for HCR/PVS transportation that are outbound to all locations (with the exception of MTESS, Christmas, Go-Anywhere, Air to Surface Diversion, Ramp Clerk, and extra trips).

Trips on Time is one portion (30%) of the Functional Effectiveness - Logistics indicator, as well as one portion (10%) of the Functional Effectiveness - ISC indicator

Measurement Period

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

Data Source and Calculation

Source – SV - Surface Visibility

Indicator Value – % actual departures on time to scheduled departures

Business Rule – Trips on Time Rate: $\frac{\#On\ Time\ Departures + \#Early\ Departures}{\#Scheduled\ Departures - \#Cancelled\ Trips} \times 100$

Decimal Precision – Two Decimals

Notes: NDC trips will be provided a 20 minute buffer due to YMS override of SV Depart Scan. Un-scanned trips and manually edited trips are counted as Late Trips.

[See further notes on methodology, filters, exclusions and calculations here from the SVweb.](#)

Data Validation

[A link to the new SV Trips On Time Qlik dashboard will be shared once available.](#)

At the top right of the dashboard, select the NPA Toggle button to view Trips On Time NPA data.

Note that the Qlik Trips On Time dashboard only shows data for the previous 12 postal weeks including current postal week up through the previous day.

Applicable Positions / Units, Measurement Depth and Weight:

Scorecard Name	Depth	Weight	Total Weight Towards Composite
Region Logistics	Region	30.0%	9.0%
Division Logistics	Division	30.0%	9.0%
ISC	LF	10.0%	3.0%