

FY21 - Market Dominant Composite

Market Dominant Composite

Targets and Thresholds

1	2	3	4	5	6	7	8	9	10
82.36	83.24	84.11	84.99	85.86	86.44	87.02	87.61	88.19	88.77

Description

Market Dominant Composite Rate (Letters & Flats: First-Class, Marketing Mail, Periodicals, Bound Printer Matter; Packages: Library Mail, Media Mail, Bound Printed Matter) will be measured using a composite score of all classes, shapes and service standards. To accomplish this, performance scores will be calculated by (the total all on-time pieces for all classes, shape and services standards) divided by (the total pieces in measurement for all classes, shape and services standards) - no weighting is applied.

Measurement Period -

This performance indicator will be measured each month and cumulative scores will be reported as Year-To-Date (YTD) result.

Data Source and Calculation

Source	–	IV - SPM (letters and flats), EDW - Package Product Reporting (packages)
Indicator Value	–	Rate = % On-Time
Business Rule	–	Rate = NPA_Candidate_On_Time_Pieces / NPA_Candidate_Pieces x100
Decimal Precision	–	Two Decimals

Data Validation

- 1: Go to <https://iv.usps.gov/ivui/#>
- 2: Click on Service Performance Tab
- 3: Look under Mail section
- 4: Look under Scores & Impacts
- 5: Click on NPA *Market Dominant Scores* report (under development)

Applicable Positions / Units, Measurement Depth and Weight:

Scorecard Name	Depth	Weight	Total Weight Towards Composite
Area Retail Delivery and Marketing	Area	4.0%	4.0%
District Retail Delivery and Marketing	District	4.0%	4.0%
MPOO	District	4.0%	4.0%
Post Office 22 or above	District	4.0%	4.0%
Post Office 21-20	District	4.0%	4.0%
Post Office 18 or below	District	4.0%	4.0%
Stations or Branch (MCS/SCS) - PCES & 26	District	4.0%	4.0%
Region Logistics	Region	4.0%	4.0%
Region Processing and Maintenance	Region	4.0%	4.0%
Division Logistics	Division	4.0%	4.0%
Division Processing and Maintenance	Division	4.0%	4.0%
ISC	Nation	4.0%	4.0%
REC	Nation	4.0%	4.0%
Plant	Division	4.0%	4.0%
HQ CCBSO	Nation	4.0%	4.0%
HQ CCMO	Nation	4.0%	4.0%
HQ CFO	Nation	4.0%	4.0%
HQ CHRO	Nation	4.0%	4.0%
HQ CIO	Nation	4.0%	4.0%
HQ CTO	Nation	4.0%	4.0%
HQ GC	Nation	4.0%	4.0%