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LABOR RELATIONS



January 25, 2019

Mr. Brian J. Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7016 3560 0000 7963 0328

Dear Brian:

As a matter of general interest, the Postal Service intends to renovate the lobby area in select retail units.

The newly designed lobby areas will direct customers to the Self-Service Kiosks (SSKs), allow Lobby Assistants to assist customers in the inner and outer lobbies, and will include a separate area for Passport transactions. The intent of the redesign is to enhance the customer experience and to improve the wait time in line and the Postal Service brand.

There will be three redesign types to test the functionality. Below is a listing of the redesign types and associated locations:

1. Full Lobby Redesign will include architectural and structural changes that use an open concept and provide a more functional and user-friendly design.
 - Carmel Post Office, Carmel, Indiana
 - ML Sellers Post Office, San Diego, California
 - Providence Post Office, Providence, Rhode Island
 - Southeast Station, Washington, District of Columbia

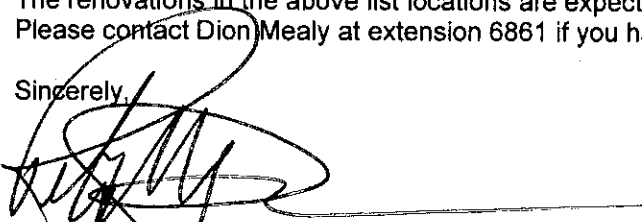
2. Partial Lobby Redesign will include an abbreviated version of the full lobby redesign with minimal structural changes such as paint, way finding, new counter line, and lobby furniture.
 - Bardin Road Post Office, Arlington, Texas
 - Montclair Station, Denver, Colorado
 - Wexford Post Office, Wexford, Pennsylvania

3. Minor Lobby Redesign will include minimal or no enhancements, limited to new retail counters, writing tables, and minor paint refresh.

- Church Street Post Office, New York, New York
- L'Enfant Plaza Post Office, Washington, District of Columbia
- Enterprise Post Office, Enterprise, Alabama
- Dallas Main Post Office, Dallas, Texas
- Tampa Main Office Window Unit Postal Store, Tampa, Florida
- Mesa Mountain View Post Office, Mesa, Arizona

The renovations in the above list locations are expected to be completed by September 30. Please contact Dion Mealy at extension 6861 if you have any questions concerning this matter.

Sincerely,



Rickey R. Dear
Manager
Contract Administration (APWU)